

## **Keylarr Terms and Conditions**

These conditions are applicable to the services provided by Kevlarr. Kevlarr is a product of Kevlarr B.V. established in (3436 ZZ) Nieuwegein, at Nevelgaarde 20-G, Chamber of Commerce no. 80909221 (hereinafter: Kevlarr).

Kevlarr offers protection services against email impersonation, that is, cyber criminals who want to send emails using your email address as the sender, to suggest that their email is usually from you in order to commit fraud.

All assignments are accepted exclusively by Kevlarr. Execution of an assignment is exclusively for the benefit of the client, third parties cannot derive any rights from this. The client will indemnify Kevlarr against all claims from third parties related to the assignment given by the client to Kevlarr.

Kevlarr guarantees the client that it will make every effort during an assignment to perform all actions necessary at that time according to Kevlarr, to protect the client as well as possible against email impersonation. No further guarantee is provided.

For optimal protection, it is important that the client always answers all questions from and to Kevlarr directly, correctly and completely, and always follows all instructions from Kevlarr directly, correctly and completely. If the client does not do this, any guarantee will lapse and Kevlarr will be entitled to discontinue its services.

The client is aware of and also agrees that Kevlarr sends emails for its services with the client's email address as the sender in order to be able to test and check. Kevlarr will only send these emails to email addresses supplied by the client. Kevlarr will only keep and use the email address of the client for the benefit of its services towards the client.

A contract period commences when the Kevlarr service is purchased. Each contract is entered into for 24 months and upon expiry is automatically renewed for 12 months at a time, unless written notice of termination has been given at least 3 months prior to renewal.

Kevlarr services are subject to the then current rates. For any additional consultancy hours required, an hourly rate of €150 applies. All rates are in euros, excluding VAT and subject to clerical errors as well as product and/or price changes.

Kevlarr is entitled to adjust its rates annually on the basis of the consumer price indices (CPI) of Statistics Netherlands (CBS). Kevlarr is entitled to increase its rates on an interim basis, subject to 3 months' notice.

Client must always have paid invoices from Kevlarr within 30 days, failing which Kevlarr is entitled to charge extrajudicial collection costs and 1% interest per month.

Kevlarr limits its liability to the amount paid out by its liability insurance, plus its own risk. If and insofar as no payment is made for whatever reason and Kevlarr would nevertheless be obliged to compensate any damage, any liability is limited to 10x the amount that the client has paid to Kevlarr in the past 12 months, with a maximum of € 25.000,-.

All legal relationships with Kevlarr are exclusively governed by Dutch law. Disputes will only be submitted to the competent court in Utrecht.